

Gabriele Romano

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Summary

Dynamic professional with a background in real estate and customer service, adept in client relations and problem-solving. Seeking to leverage these skills in the IT Helpdesk sector to enhance customer experience and technical support efficiency.

Education

IISS Oscar Romero | Turin **Finance & Marketing | 06/2019**

A finance and marketing program blends key concepts of financial management with marketing strategies. Students learn about financial analysis, investment strategies, market research, consumer behavior, and digital marketing techniques, preparing them for diverse roles in business and finance sectors.

Skills

Customer Relationship Management (CRM), Client Services, Analytical Skills, Communication, Problem Solving, Customer Service, Fast-Paced Environment, Adaptability

Experience

Tecnocasa Franchising S.p.A. | Turin **Real Estate Agent | 10/2022 - Present**

Real estate agents excel in customer relationship management (CRM), building lasting client rapport through exceptional service. Their professionalism is grounded in a deep understanding of the field they are operating, ensuring clients make informed decisions during property transactions.

McDonald's | Turin **Customer Service Associate | 12/2019 - 06/2022**

Experienced in fast-paced customer service at McDonald's, honing skills in quick problem-solving, effective communication, and adaptability, ideal for IT Helpdesk roles.

Languages

English, Italiano

Projects

www.gabrielerozano.com